

To submit a Return Merchandise Authorization Form (RMA) request, please complete the following form. To expedite your request, complete all fields below. Use your pointing device to place the cursor in the desired data field.

Please email the completed form to sales@alliancesensors.com or fax to: 856-727-0251. You will be assigned an RMA number if your return request has been approved. For any questions regarding the completion of this form, please contact Alliance Sensors Technical Support at **1-856-727-0250**

RMA#

Contact Information:

Name:	Company:		
Email:	Phone:	Ext:	

Shipping Address:

Billing Address:

same as shipping address

Address:		Address:	
Address 2:		Address 2:	
City:		City:	
State/Province/Region:		State/ Province/Region:	
Country:	Postal Code/Zip:	Country:	Postal Code/Zip:

Model Information:

Model Number:	Serial Number(s):		
Description of Problem:			
Overview of Application:			
Input Voltage:			
If a connector is attached to the returned unit, may we remove it?	Yes	No	N/A

Once an RMA number is assigned to you, please ship the product to:

Alliance Sensors Group
Attn: RMA # _____
7300 Rt 130 N, Ste 22
Pennsauken, NJ 08110

- Units being returned 90 days after the date of shipment are subject to a \$75.00 evaluation charge.
- The evaluation charge is **waived** if the product is under warranty and the fault belongs to ASG.
- The evaluation charge is **waived** and replaced with a repair cost if the product is out of warranty and being repaired.
- The evaluation charge is **applied** if the product is under warranty, but no problem is found.
- The evaluation charge is **applied** if the product is out of warranty, deemed customer abuse, neglect, or misuse, and you choose not to have the product repaired.

----- Below This Line - For Internal Use Only -----

Date Received:

Submission: Evaluation Warranty Repair Charge Repair Repair Cost

Evaluation:

Disposition: Repair Replace Return As Is Discard

Comments:

QA Tech:

Date Completed:

Is NCR Required?